EXHIBIT 16

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From: CN=Henry Mirolyuz/O=ChubbMail Sent: Friday, December 3, 2010 4:04 PM

To: CN=Tony Zhang/O=ChubbMail@ChubbMail

Subject: Re: Blaze business rules engine

Hi Tony,

I copied Blaze installation file to \srefs01\pub\BR COE\BlazeAdvisor folder. This is the latest 6.9 version of Blaze Advisor and you can find installation instructions on http://cbwiki.chubb.com/coe/index.php/Blaze_Advisor_6.9_for_Java_Installation_Gu ide wiki page.

I also changed links for most of presentation documents but please let me know if you cannot access it.

If you have any questions about Blaze Advisor install or need any additional information, please let me know.

Thanks,

Henry

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From: Tony Zhang/ChubbMail

To: Henry Mirolyuz/ChubbMail@ChubbMail

Date: 12/03/2010 12:08 PM

Subject: Blaze business rules engine

Hi Henry,

It's been a while since we spoke and you gave us the presentation about Blaze engine.

Now we are starting to make plans for next year's projects, and I wanted to evaluate the Blaze since it's brand new to me. According to your last correspondence, I checked the Wiki site: http://cbwiki/coe/index.php/Main_Page

There were lots of useful information there, but unfortunately I have no access to file://srers001/csiit/ folder, so I couldn't get Blaze installation file, nor can I open those presentation documents.

Is there a way that I can be granted to access this folder, or can you copy them to another public location?

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Thanks in advance!

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